

SAN JOAQUIN **DELTA COLLEGE**

San Joaquin Delta College Retreat

Realigning and Redesigning Delta: How It All Comes Together



Introductions

Salvador Vargas Interim VP of Instruction and Planning

Retreat Outcomes

- To develop a visual graphic which outlines an integrated model for how guided pathways, campus goals, and presidents' goals all align to re-design the student experience
- To update our college strategic goals in order to align with the guided pathways framework

External Guests

- Luis Chavez & Chase Fischerhall, Career Ladders Project
- Dr. Laura Lara- Brady, Chancellor's Office
- Jai, Artist, The Sketch Effect
- Dr. Laurie Scolari, Consultant

Guidelines For Dialogue

Salvador Vargas Interim VP of Instruction and Planning

- 1. Try on
- 2. It's ok to disagree
- 3. It's no ok to shame, blame, and attack self or others
- 4. Self Focus "I" language
- 5. Practice both and thinking
- 6. Be aware of intent and impact
- 7. Confidentiality
- 8. Recognize differences in communication styles
- 9. Assume positive intention
- 10. Solicit feedback in the moment
- 11. Ask for clarification by paraphrasing
- 12. Be mindful of when to step up and when to step back

Table discussion: Do these resonate with you? What revisions or additions do you have?

Objectives

We aim to accomplish the following objectives partially through the retreat:

- To develop shared language about how we talk about Guided Pathways at Delta
- To develop trust and enthusiasm for our college's redesign
- To develop clarity for Delta College faculty, staff, and administrators around two key guiding questions: What does this new direction mean for our college; and how does this affect what I do day to day?

Daily Theme's

- June 20: Getting caught up and grounded in Guided Pathways
- June 21: Guided Pathways, SSSP, Basic Skills, Student Equity, Strong Workforce, Technical Education: How does this all connect?
- June 22: What do we want the student experience to be at Delta College?

Opening Activity

What's circling around in your head? What's unclear?

What's squared away? What do you really understand? 3 things to move forward

Circle, Square & Triangle Reflection

Luis Chavez & Chase Fischerhall
Career Ladders Project

The College Redesign Movement:
What is it, what it's not and how other colleges are
approaching Guided Pathways

Dr. Laura Lara-Brady, Guided Pathways Regional Coordinator - Central Valley California Community Colleges Chancellor's Office





Structural

Scaled impact

Structurally connected

Sourced for scale and evaluated

Cohesive part of a larger structure that's clear

Programmatic

Often limited scope

Often personally dependent

Often under-sourced and studied

Often adds more confusion



Georgia State University

- Ten years after implementing Guided Pathways principles, GSU has eliminated longstanding equity gaps between white, African American, and Hispanic/Latinx students.
- In the same decade, GSU actively recruited a higher number of lower-income students—moving from serving 31% Pell eligible students in 2003 to 58% Pell eligible students in 2013.
- Today, GSU boasts the highest graduation rate for black students in the nation. Before full implementation of these practices, 31.6% of white students, 25.6% of African American students, and 22% of Hispanic/Latinx students had successfully completed their degrees. By 2014, these numbers were 54% to 57% across the board.5
- What is perhaps most compelling is that GSU made these improvements despite simultaneous budget cuts.

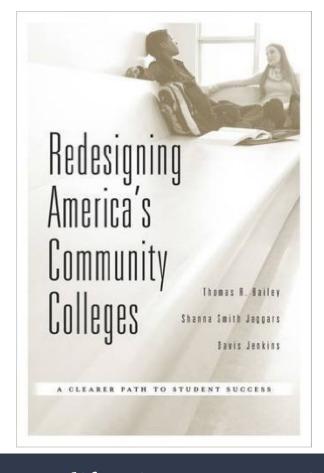
Arizona State University (ASU)

- After implementing practices included in a Guided Pathways framework, the first-year student retention rate rose from 76% in the mid-2000s to 81% in 2009.
- ASU currently has one of the highest student retention rates in the nation at 86%.8

Guttman Community College in New York City

 In 2017, three-year graduation rates were at 46%, which is triple the national average (16%) of students graduating in three years at two-year urban colleges





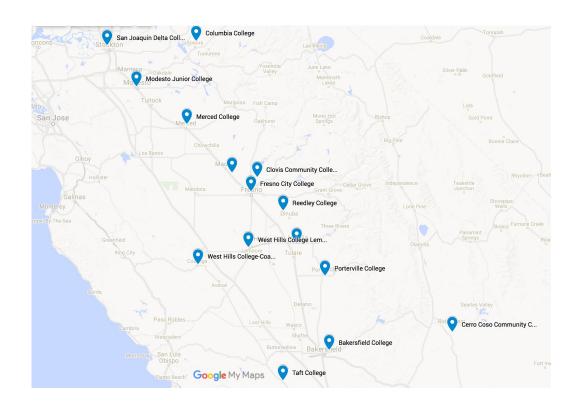
- 1. American River
- 2. Butte*
- 3. Cabrillo*
- 4. Canyons*
- 5. Cosumnes River
- 6. Chaffey
- 7. Cuyamaca
- 8. LA Trade Tech
- 9. Long Beach City
- 10. Mira Costa

- 11. Modesto Junior
- 12. Norco
- 13. Reedley
- 14. Rio Hondo
- 15. Riverside
- 16. San Joaquin Delta
- 17. Santa Ana
- 18. Santa Barbara*
- 19. Southwestern
- 20. Yuba

And then there's everyone!

114 colleges and 72 districts





- CVHEC Co-requisite Workshop- August 23 cvcoreqworkshop.eventbrite.com
- IEPI Guided Pathway Summit October 16
 - Counselor focused event October 15

Chancellor's Office Support to the Central Valley

Workshops

- CVHEC Co-requisite Workshop- August 23 <u>www.cvcoreqworkshop.eventbrite.com</u>
- IEPI Guided Pathway Summit October 16

http://iepi.ccco.edu/professional-development

Counselor focused event - October 15

Learning Communities

- Meta Majors -online monthly gathering beginning in September
- LFM in person support

In person

College specific



SAN JOAQUIN **DELTA COLLEGE**

The State of Guided Pathways at Delta College: Where things stand now

Tina Merlino and Joel Beutel, Guided Pathways Co-leads

Overview

- Statewide Context
- Progress to Date
- Pillar Teams
- •Work Plan for 2018-19
- Upcoming Events

Statewide Context



Delta College is **one of 20** California Community Colleges selected to participate

Colleges send teams to six institutes from 2017-2019

Pathways coaches help guide and support the implementation process



In 2017, California leaders allocated \$150 million from Prop. 98 funds for awards to community colleges to develop Guided Pathway Frameworks to support students.

All 114 California Community Colleges are eligible to receive award funding.

First installment of funding from the CCCCO in April 2018 (80% of funding in first three years)

Delta's Total Five-Year Allocation over \$1.8 Million

Four Pillars

Clarify the Path



Create Clear Curricular Pathways to Employment and Further Education Enter the Path



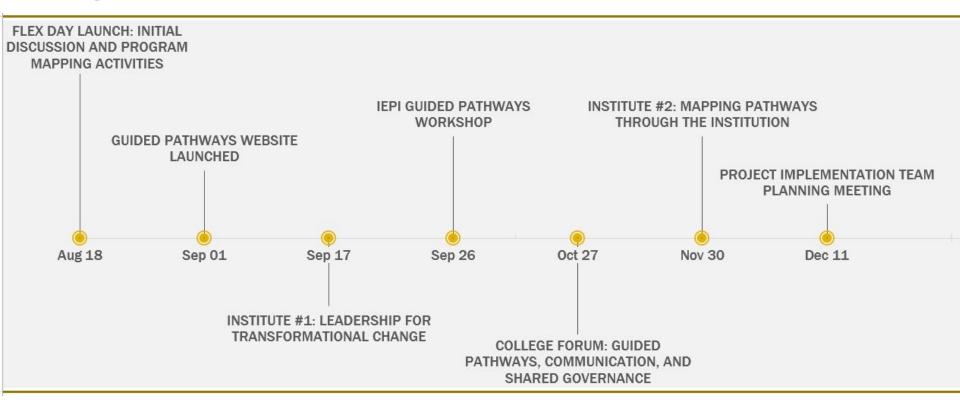
Help Students Choose and Enter Their Pathway Stay on the Path

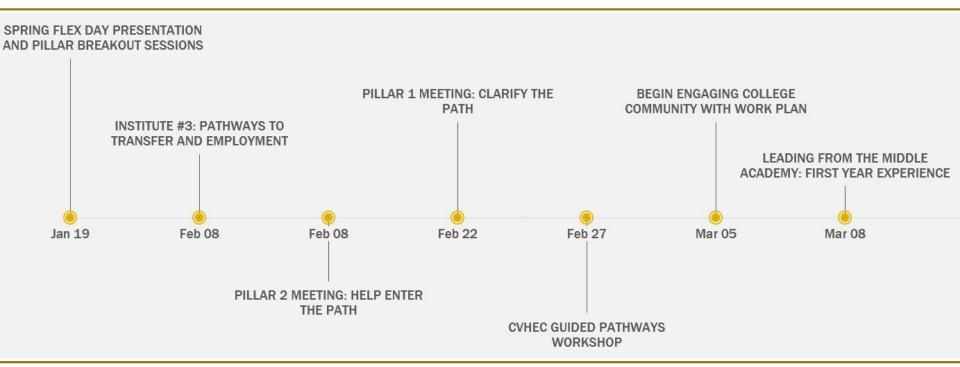


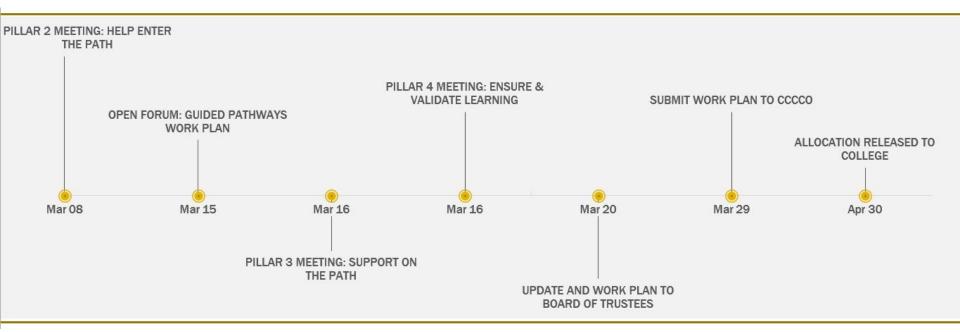
Help Students Stay on Their Path Ensure & Validate Learning



Follow Through and Ensure that Better Practices are Providing Improved Student Results.









Team Structure

Project Implementation Team (PIT)

Pillar 1: Clarify the Path

Pillar 2: Help Enter the Path

Pillar 3: Support on the Path

Pillar 4: Ensure & Validate Learning

Participation To-Date

Role	Count
Classified	19
Faculty	160
Manager	28
Unknown	2
Grand Total	209

GUIDED PATHWAYS PILLAR TEAMS

Guided Pathways Pillar Teams

Resources

Fall 2018 Pillar Meeting Calendar At-A-Glance

Participants List

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Guided Pathways Home

Updates and Communication

Pillar Teams

Pillar Teams

Pillar 1: Clarify the Path

Meeting Notes

RESPONSIBILITIES:

- Metamajors
- Program maps
- Website
- Application
- K12/Adult School Outreach

Pillar 1: Clarify the Path

• Responsibilities:

- Metamajors
- Program maps
- Website
- Application
- K12/Adult School Outreach

• 2017-18 Progress:

- Developed Program Mapping Template
- Developed Guided Principles for Program Mapping
- Preparing for Fall Flex Day Program Mapping Process Launch
- GP Funds allocated for Career Information on a Program Webpages
- Number of Meetings: 4
- Participation: 61



Pillar 2: Help Enter the Path

Responsibilities:

- Assessment Placement
- Basic Skills Reforms
- First Year Experience (FYE)
- Orientation
- Education Planning
- Career Exploration

• 2017-18 Progress:

"We believe that we should help develop successtudents to empower them to navigate college i contribute to society."

- Leading from the Middle Team focused on First Year Experience
- Drafted specific ideas for a summer orientation, outreach at feeder high schools, career assessment and exploration, and library resources/research skills
- Number of Meetings: 6
- Participation: 74



Team Leads: Diane Feneck, Angela Tos

Pillar 3: Support on the Path

• Responsibilities:

- Advising/Mentoring
- Early Alert
- Tutoring/SI
- Student Experience (services, extracurriculars, facilities, technology)

• 2017-18 Progress:

- Prioritized activities: enhanced student welcome day, extending tutoring hours/centralized center
- Counselors in discussions about improving the student experience
- LFM Team focused on FYE
- Technology being refined in new ERP System (Oracle PeopleSoft)
- Number of Meetings: 2
- Participation: 52



Team Leads: Joel Beutel, Lisa Cooper Wilkins

Pillar 4: Ensure & Validate Learning

- Responsibilities:
 - Learning Assessment
 - Workforce Outcomes
 - Transfer Success
 - Curricular Alignment with 4-Years & Employers

- 2017-18 Progress:
 Prioritization of activities:

 Ensure Learning: ensure course outcomes aligned with transfer institutions; integrate more support resources into classroom; expose students to employability skills; and review best practices
 Validate Learning: examine transfer data and writing proficiency exam results; compare distance education with face-to-face outcomes; assess how SLOs align with industry and transfer institutions; and continue to review outcomes data
- Number of Meetings: 2
- Participation: 41



Team Leads: Steve Graham, Ginger Holden

Work Plan 2018-2019

Funding Allocated for:

- Guided Pathways Research Analyst
- Faculty Release Time (Appendix C)—PIT
- CA Guided Pathways Project Participation
- Leading from the Middle—First Year Experience
- Visits to Other Colleges
- Travel Expenses
- Programmer Analyst
- Career Information on Program Webpages
- Student Text Messaging
- Marketing Materials, Publication Costs

Upcoming...

- Pillar Team Fall Meetings
- •Fall Flex Days: Program Mapping Launch
 - •August 23-24, 2018



QUESTIONSP

Tina Merlino

kmerlino@deltacollege.edu

Joel Beutel

<u>ibeutel@deltacollege.edu</u>



Q&A Session

What outstanding questions do you have about Guided Pathways?

Tina Merlino, Joel Beutel & Dr. Laura Lara-Brady



Coffee Break





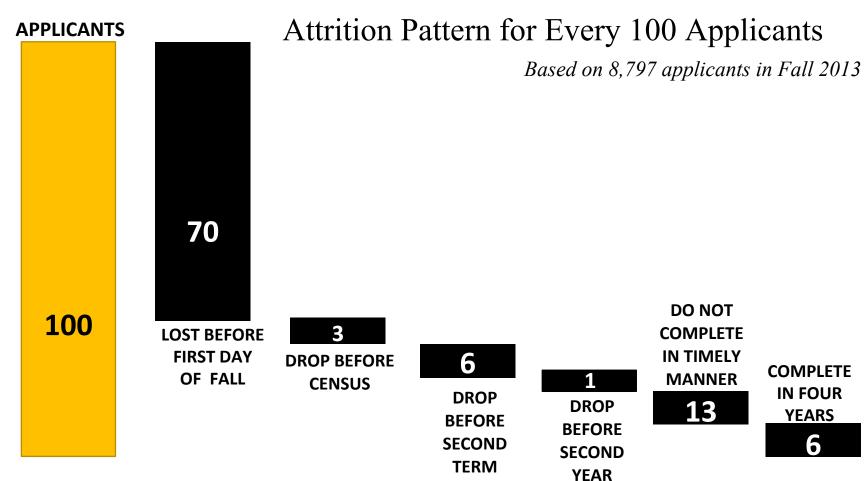
Data Intake Activity Why Guided Pathways? Why Now?

Luis Chavez & Chase Fischerhall
Career Ladders Project

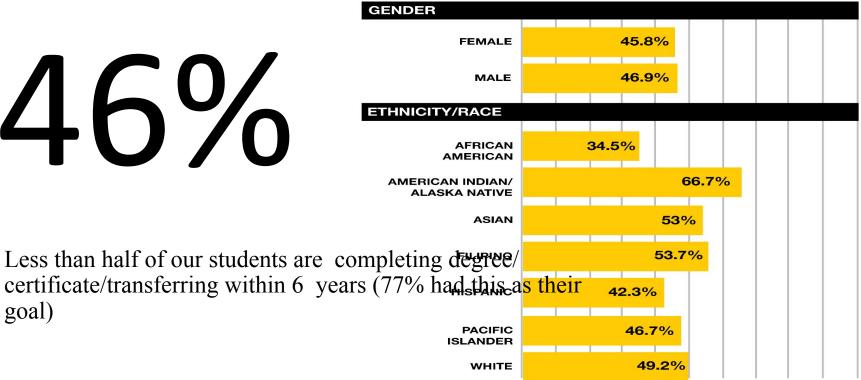
Silent Data Reflection

Write down: questions, feelings, thoughts, doubts, everything that comes up...

"Surprised" "Angry" "Hopeful"



If they do attend here's how they do:



Source: 2017 CCCCO Scorecard

goal)

of students complete both transfer-level English and math in their first year

are African American students

are Hispanic students

3%

of students complete 30+ college credits in the first year

are African American students

are Hispanic students

4%

Median time to degree is almost

4 years

(3.7) for those who complete

Source: Guided Pathways Launchboard Data On average, students complete

87 units

units at time of degree

Source: Sys2020 1617 Grads

289
of
1,617

AA/AS grads had completed over 100 units

Source: Sys2020 1617 Grads

Of those who started two levels below transfer in math, only

26.7%

attempted a transfer level math class within six years – so ¾ of the students didn't even attempt transfer level math.

This means

593

students out of the original 809 did not even attempt transfer math, much less complete it.

Source: Basic Skills Progress Tracker, Fall 2011- Spring 2017

Take a few minutes to finish writing any last thoughts.

Table discussion:

- 1) Spread out and share post-its
- 2) What additional data might you be curious to see?

Share out.

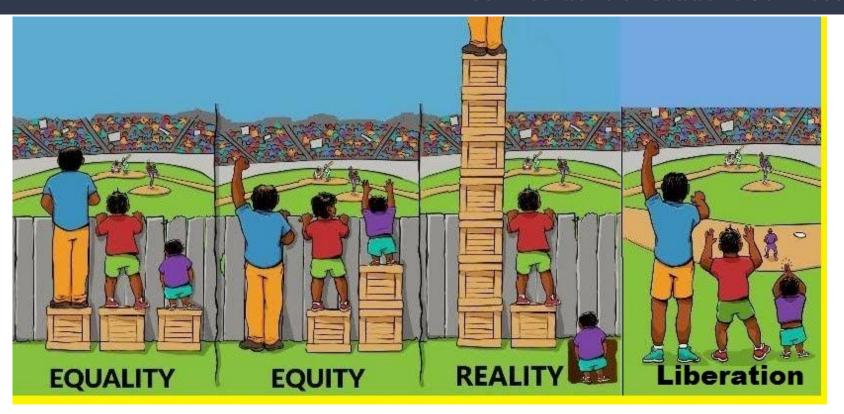


What's Equity Got To Do With it?

Dr. Lisa Cooper Wilkins, Vice President of Student Services

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Dr. Cooper Wilkins Vice President of Student Services



What's Equity Got To Do With It?

Dr. Cooper Wilkins Vice President of Student Services

As we redesign Delta, what are our equity-driven principles?

Equity • Draw on data and research based practices to guide our actions and decisions • Address the needs of disproportionately impacted populations • Confront brutal truths

Inclusivity • Solicit all campus perspectives • Honor perspectives regardless of rank • Recognize the value of alternative opinions • Communicate respectfully

Student-Centered • Design with the student in mind • Engage students in the process • Be "student ready" • Promote student agency – allow students to make informed and guided decisions • Lead to student completion

Transparency & Accountability • Design aspects that can be measured • Set clear goals • Open and honest communication (transparency) • Create a strong understanding in the community • Promote values of simplicity, honesty and efficiency

Flexibility • Challenge/Disrupt our assumptions • Be flexible in design • Think outside the box • Allow for risk, innovation and creativity

Closing Summary & Next Steps

DeAnna Solina Vice President of Human Resources

Activity Three C's: Cheers, Concerns & Contemplations

After today's event,

- I'm cheering about this...
- I'm concerned about this...
- I'm contemplating this...



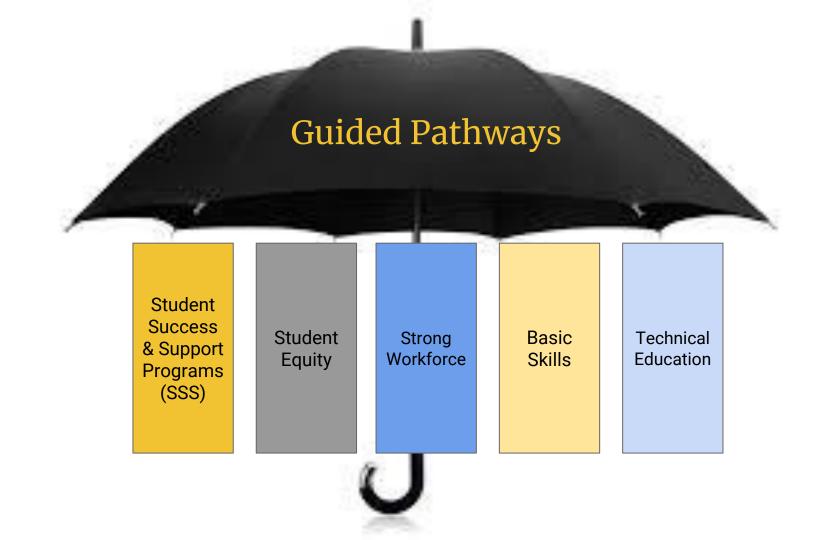
Realigning and Redesigning Delta: How It All Comes Together

Introductions & Welcome

Today's Theme:

Guided Pathways, SSSP, Basic Skills, Student Equity, Strong Workforce, Technical Education How Does This All Connect?

Dr. Lisa Cooper Wilkins VP of Student Services



Guidelines For Dialogue

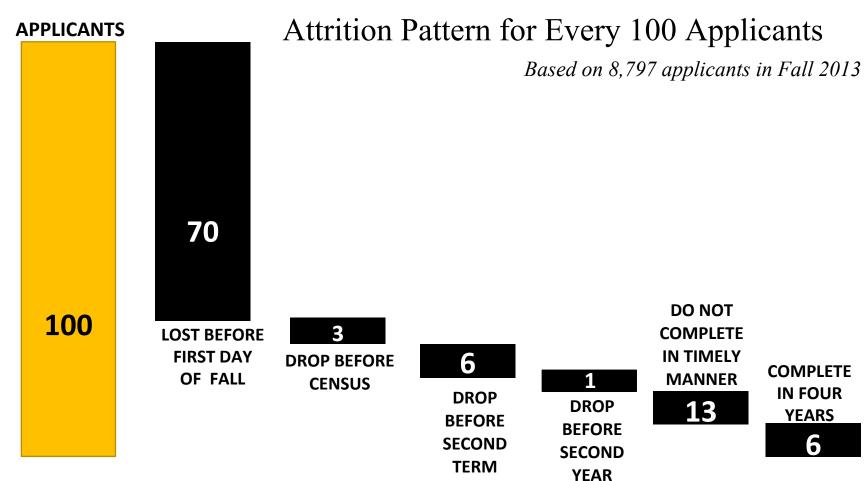
Dr. Lisa Cooper Wilkins VP of Student Services

- 1. Try on
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- 6. Be aware of intent and impact
- 7. Confidentiality
- 8. Recognize differences in communication styles
- 9. Assume positive intention
- 10. Solicit feedback in the moment
- 11. Ask for clarification by paraphrasing
- 12. Be mindful of when to step up and when to step back
- 13. No rank in the room
- 14. Be gracious
- 15. Ask appropriate pronouns
- 16. Listen first
- 17. From self focus to team focus
- 18. Focus on solution versus problem
- 19. Focus on process and develop comfort with process



Loss & Momentum Points in the Student Pathway

Dr. Angela Tos, Dean of Enrollment Services & Student Development Delecia Robertson, Dean of Counseling & Special Services



Loss & Momentum Points in the Student Pathway

Dr. Angela Tos, Dean of Enrollment Services & Student Development Delecia Robertson, Dean of Counseling & Special Services

Loss Points and Momentum in the Student Pathway



- Step one: Each table pick a facilitator, a note taker, and a presenter
- <u>Step two</u>: Facilitator use the worksheet in your packet to guide the discussion. You'll see guiding questions on that worksheet. You'll only need the worksheet for your assigned loss point.
- <u>Step three</u>: Notetakers: please use the notepad and markers to document the discussion.
- <u>Step four:</u> Presenters be prepared to summarize your group's work to the entire group.
- We will give you 45 minutes of group work and then allow about 15 min for group report outs.



Coffee Break



Rewriting Our Strategic Goals

Dr. Lisa Cooper Wilkins, Vice President of Student Services

Resources

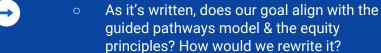
- Strategic Goals
- Equity-driven principles
- Guided PathwaysOverviewdocument

Your Goal

Rewrite the strategic goal to better align with these resources

Instructions

- Each table assigned one goal
- Each table selects a facilitator
- Guiding questions for facilitator:



- Once your group agrees upon a revised goal, write it up on your poster board.
- After all goals are written everyone will rotate room and rate the goals.
- Use stickies for rating from 1 to 3:
 - 1: Needs to be totally rewritten
 - 2: I can live with it with minor tweaking
 - o 3: It's great as it is.
- Each facilitator reports out on goal and how it was rated overall

Summary & Next Steps

Closing

Activity -Three C's: Cheers, Concerns & Contemplations

After today's event,

- I'm cheering about this...
- I'm concerned about this...
- I'm contemplating this...

Gerardo Calderon **VP of Operations**



Realigning and Redesigning Delta: How It All Comes Together

Introductions

Today's Theme: What do we want the student experience to be?

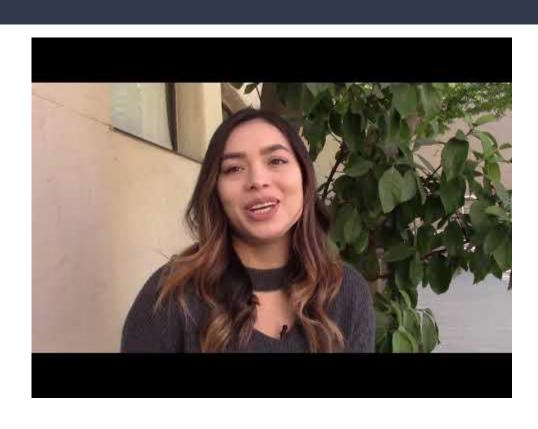
Agenda for today:

- Student Perspective Jill Hilliard
- Re-writing our mission statement
- Redrawing the student pathway
- Graphic for Guided Pathways

Shelly Valenton
Director of Marketing,
Communication & Outreach

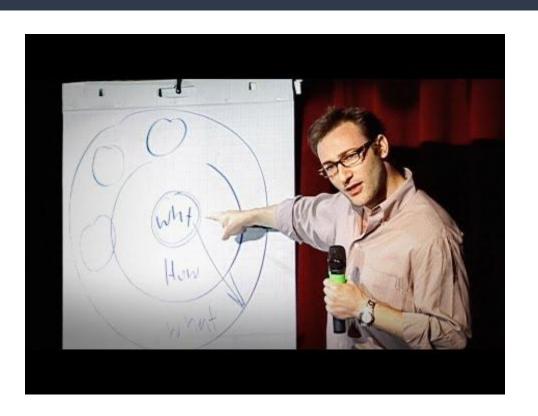
Why We Need A College Redesign

Jill Hilliard, Student



Start with Why

Edward Aguilar Manager Student Equity & Diversity



Start With Why

Edward Aguilar Manager Student Equity & Diversity

Individual:
What is
your
personal
why?

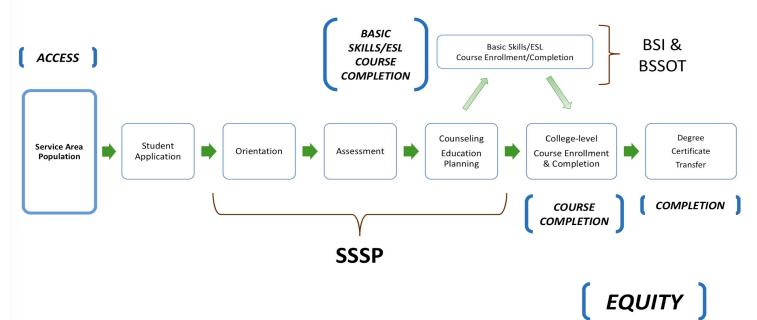


Group: What is Delta College's Why?

The Student Pathway

Kathleen Bruce Academic Senate President

Student Life Cycle: From Recruitment to Completion



For an improved student pathway:

What do we need more of?

What is missing?



Coffee Break



Insights from Yesterday

THE DELTA WAY

THE DELTA WAY FORWARD







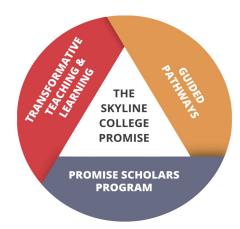


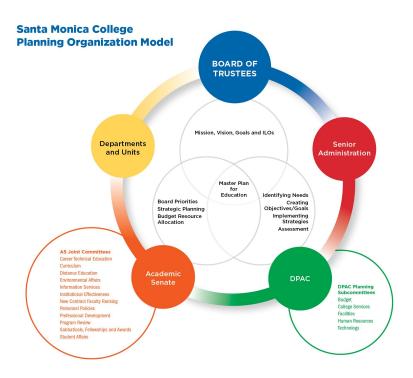
What Does True Integration Look Like To You?

Elizabeth Maloney CTA President

Guided Pathways, SSSP, Basic Skills, Student Equity, Strong Workforce, Technical Education.







Closing Summary & Next Steps

Sheli Ayers Acting Division Dean Languages, Library & Learning Resources

Activity Three C's: Cheers, Concerns & Contemplations

After the entire retreat:

- I'm cheering about this...
- I'm concerned about this...
- I'm contemplating this...

Closing Remarks

Dr. Kathy Hart President

Retreat Objectives

Homework

Next Steps

- To develop a visual graphic which outlines an integrated model for how guided pathways, campus goals, and presidents' goals all align to re-design the student experience
- To update our college strategic goals in order to align with the guided pathways framework

- First day of retreat, we developed elevator speeches for what guided pathways is.
- We need your help spreading the word about Guided Pathways.
- Each person to speak to two people at this college about what Guided Pathways is.
- Leadership give two presentations on GP.

- Please participate in one of the existing GP meetings.
- We will announce other meetings based on your feedback